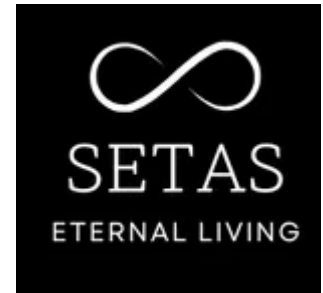


Terms of Service

Effective Date: 12 Aug 2025

Welcome to **Setas Eternal Living**. By accessing or using our website (www.setaseternalliving.com) and purchasing our products, you agree to be bound by the following Terms of Service.



Please read them carefully.

1. Overview

Setas Eternal Living is a regenerative burial company offering biodegradable, carbon-negative coffins grown from mycelium, hemp, and water. We sell both made-to-order and pre-need burial products for humans and pets.

These Terms apply to all site users, including customers, vendors, and browsers.

2. Orders and Payment

All products are either:

- **Made-to-order (Production starts upon full payment or deposit)**
- **Pre-need (Reserved now, delivered when needed)**

By placing an order, you agree to pay the full listed amount or deposit (if applicable), including shipping and handling as calculated at checkout or invoiced separately.

Prices are subject to change without notice.

3. Production and Delivery

- **Production Time:** Each coffin takes approximately 60 days to cultivate and dry, unless otherwise noted.
- **Rush Orders:** May be accommodated based on availability; additional charges may apply.
- **Shipping:** Shipping is calculated separately and varies based on size, location, and urgency.

We are not liable for delays due to natural disasters, shipping carrier errors, or other external causes.

4. Use of Our Products

Setas Eternal Living products are designed for natural burial and are certified biodegradable. Customers are responsible for ensuring that burial regulations in their state or locality permit their use.

5. Intellectual Property

All content on this website—including text, images, product names, and logos—is the property of Setas Eternal Living and may not be used, copied, or reproduced without written permission.

6. Limitation of Liability

Setas Eternal Living is not liable for any indirect, incidental, or consequential damages resulting from the use or inability to use our website or products.

7. Governing Law

These Terms are governed by the laws of the Commonwealth of Pennsylvania, without regard to conflict of law principles.

Refund and Cancellation Policy

We take great care in growing each MyCoffin. Because of the customized and biological nature of our products, the following refund and cancellation terms apply:

Deposits

- **\$50 Pre-Need Reservation Deposits** are **non-refundable**.
 - Deposits secure your discount and place in the production schedule. They can be transferred to another person or pet by written request.
-

Full Prepayment Orders (\$1,495 Offer)

- Refunds are available within **7 calendar days** of purchase, minus a **10% administrative fee**.
 - After 7 days, orders are **non-refundable**, but may be transferred to another individual upon request.
-

Wholesale Orders

- Wholesale orders require a 50% deposit.
 - Deposits are non-refundable once production begins.
 - Balance due before shipment. No returns accepted on wholesale units unless damaged in transit.
-

Damaged or Incorrect Orders

If your order arrives damaged or incorrect:

- Notify us within **3 business days** of receipt.
- We may issue a replacement or refund after confirming the issue and receiving documentation (photos, shipping info).
- We reserve the right to deny claims filed after the 3-day window.